# Bath Products Buyer's Guide / Introduction



## Welcome to Waterway Plastics full line of bath products!

Waterway proudly offers a wide variety of plumbing options for jetted bath tubs and walk-in tubs. We are especially pleased to provide quality components for our exclusive "Smart Plumb System", with cutting-edge manifold systems for jetted and walk-in tubs designed to completely balance the pressure to all jets. We have taken our expertise and experience from more than 40 years in the spa business and applied those principals to advance the plumbing designs of the bath industry.

In addition to our exceptional selection of jets, we offer the highest performing bath pumps — the "Genesis Generation" — and an extensive line of safety suctions, air controls, and air buttons in an array of specialty finishes to enhance every bathroom design. Lights, water features and a large selection of specialty plumbing fittings complete the product line.

To support the wide variety of jet sizes and plumbing options, we also manufacture our own flex hose, vinyl tubing and Shur-Grip hose to complement our "Smart Plumb System" or any plumbing configuration.

As always, Waterway will be adding new and innovative products to our whirlpool bath line throughout the year. Please visit our website, www.waterwayplastics.com to see any new additions or call us at 805.981.0262. A digital version of this catalog is also available on our website and we will be sending new product announcements throughout the year via e-mail.

We appreciate your loyalty and business partnership and wish you much success in the coming year.

Your Waterway Team

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# Bath Products Buyer's Guide / Information

For information or assistance, contact:

Waterway Plastics Customer Service Department: 805-981-0262

Waterway Plastics, 2200 East Sturgis Road, Oxnard, CA 93030

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#### **Product Disclaimer:**

All illustrations, photographs and specifications in this publication are based on product information available at the time of printing. Waterway reserves the right to make changes at any time, without giving prior notice, to colors, materials, specifications, part numbers and prices and to discontinue product or product components.

#### Ordering:

To ensure prompt and proper shipment, please order by product part number and description. Be sure to include the correct (last digit) number for the color desired. Specially quoted product numbers must not be changed (even by one digit), or the pricing will not be recognized. Products and prices are subject to change without notice.

All orders must be a minimum of \$50.00.

#### Terms:

All sales are cash with order until credit is established, after which, terms are net 30 days.

#### **Shipments:**

All shipments are F.O.B. Oxnard, California.

#### Claims:

All claims must be made within 30 days after receipt of merchandise.

## Returns:

All returns are subject to the Waterway Limited Warranty Policy and written approval, and must be accompanied by an "RGA" (Return Goods Authorization) form or number issued by Waterway prior to returning the merchandise. Unauthorized returns will not be accepted. Freight must be prepaid. Waterway will not accept returned merchandise after 90 days of shipment and/or not in original resalable condition.

### Information Regarding Lost or Damaged Merchandise:

Our responsibility for any shipment ceases when the carrier signs the Bill of Lading. All shipments should be inspected immediately upon arrival. If cartons, packages or crates are received in short or damaged condition, it is important that the driver be notified and the recipient should insist on a notation of the loss or damage across the face of the freight bill.

If there is no indication of damage on the freight bill, no claim can be enforced against the carrier.

If concealed loss or damaged merchandise is discovered, notify the carrier immediately and request an inspection, and retain the shipping carton/container. A concealed damage report must be made within 15 calender days of delivery of the shipment, or the carrier will not entertain any claim for the loss. The carrier agent will perform an inspection and will normally grant a concealed damage notation. IF THE CARRIER RECEIVES A CLEAR RECEIPT FOR THE MERCHANDISE THAT HAS BEEN DAMAGED IN TRANSIT, IT IS AT THE RECIPIENT'S OWN RISK AND EXPENSE.

Waterway is willing to assist in collecting claims for loss or damage, but our willingness does not make us responsible for collection of claims or for the replacement of merchandise.

For additional information or assistance in this regard, please contact:

Waterway Plastics Customer Service 805-981-0262

## Bath Products Buyer's Guide / Warranty



## **Waterway Limited Warranty**

All warranties for end users must be processed through your retail point of purchase.

All products of Waterway carry warranties. The nature and length of the warranty will depend upon the product and are set forth below:

To the buyer, as the original purchaser, Waterway warrants its products free from defects in materials and workmanship for a period of one year from the date of purchase, if installed by a qualified installer. Parts which fail or become defective during the warranty period, except as a result of freezing, negligence, improper installation of equipment or automatic valving systems, use or care, shall be repaired or replaced, at our option, within 90 days of the receipt of the defective product, barring unforeseen delays.

Proof of purchase is required for warranty coverage. Warranty registration card must be submitted for applicable products. In the event proof of purchase is not available, the manufacturing date of the product will be the sole determination of purchase date.

To obtain warranty, replacements or repair, defective components or parts should be returned, transportation paid, to the place of purchase. In the event the place of purchase is not applicable Waterway Plastic should be contacted for necessary return instructions. No returns may be made directly to the factory without the express written authorization of Waterway Plastics.

Waterway Plastics shall not be responsible for cartage, removal and/or reinstallation labor or any other such costs incurred in obtaining warranty replacements.

### Disclaimer

Waterway is not liable for incidental or consequential damages, loss of profit, loss of time, inconvenience and incidental expenses. This warranty is limited and shall be in lieu of any other warranties, expressed or implied, including but not limited to , any implied warranty or merchantability or fitness for a particular purpose. There are no other warranties that extend beyond the description of the face hereof. The liability of Waterway arising out of its supply of said products, or their use, shall not in any case exceed the cost of correcting defects in the products as above set forth.

Although Waterway Plastics provides all information, recommendation, or advice regarding its products in good faith, each user bears full responsibility for making its own determination as to suitability of Waterway's products, recommendations, or advice for its own particular use. Each user must identify and perform all tests and analysis necessary to assure that its finished products incorporating Waterway's parts or products will be safe and suitable for use under end-use conditions. This includes but not limited to verification of exposure to ambient operating conditions, adhesives, foams and any other type chemicals during the assembly or the end use conditions. Due to environmental conditions out of our control, we are unable to warranty discolorations or corrosion on stainless steel parts.

This warranty does not apply if the failure is caused or contributed to by any of the following: improper handling, improper storage, improper installation abuse, unsuitable application of the product, lack of reasonable and necessary maintenance, improper packaging for return, or repairs made or attempted by any other company, which in the judgment of Waterway adversely affects the product's performance and reliability. Waterway reserves the right to change its warranty at any time.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Release Date: September 1, 2015



# Bath Products Buyer's Guide / Color Chart, Hole Sizes & Key Codes

**CW** Classic White **BC** Biscuit **BO** Bone PC Polished Chrome **BN**Brushed Nickel

**OBB**Oil-Brushed
Bronze

**OB** Oil-Rubbed Bronze

ETS	
300-LS / 350-XLS — Grommet Gasket	2 1/4"
300-LS / 350-XLS — Flat Gasket	2 3/16"
200-LS	1 ½"
CAD and 180°	2 1/2"
150-CS	1 1/16"
250-CS / 250-ES	1 3/4"
SUCTIONS	
Designer Series Wall Fitting	2 3/4"
AIR COMPONENTS	
Air Button	1 5/16"
Air Control	1 5/16"
Air Control - 1/2" Top Access	3/4"
Air Injector - Lo-Pro	1 5/16"
.IGHTS	
Light — 3.5"	2 5/8"
Light — 2" — w/out Gasket	2 1/8"
Light — 2" — Grommet Gasket	2 1/4"
SPECIALTY ITEMS	
Aroma Therapy Canister Tee	2 1/8"
Cup Holder	3 3/4"
Waterway Cascade	(2) x 7/8'

CODE	REPRESENTS:
ADJUST.	Adjustable
Α	Amperage
ВС	Bisquit
BN	Brushed Nickle
В0	Bone
CS	Classic Series
CW	Classic White
ELL	Elbow
ES	Econo Series
HV	High Volume
LB	Pound
LP	Low Profile
LS	Luxury Series
MM	Metric Millimeter
OB	Oil Rubbed Bronze
OBB	Oil Brushed Bronze
PC	Plated Chrome
RB	Ribbed Barb
S	Slip
SB	Smooth Barb
SIL	Silicone
5P.	Smart Plumb
SPG	Spigot
V	Voltage
W/SIL	With Silicone

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