

# Waterway OASIS Pool Control Wi-Fi Troubleshooting Guide



- 1.** Install the Waterway Wi-Fi module at least 10 feet away from any motors or other heavy duty electrical devices near the pool.
- 2.** For the most reliable operation, the distance between the router in the pool owner's residence and the Waterway Wi-Fi module should not exceed 100 feet.
- 3.** If the distance above is greater than 100 feet, a Wi-Fi repeater can be installed in the pool owner's residence at a convenient location nearest the pool area.
- 4.** Cables may be available from Waterway to allow the Waterway Wi-Fi module to be installed closer to the router in the pool owner's residence.
- 5.** Use only 2.5 GHz networks. DO NOT use 5 GHz Networks.
- 6.** If the initial setup process on the customer's phones is not successful, do the following, and wait approximately 60 seconds before trying again.  
From the pool control's topside main menu, select in succession:
  - a. User Controls
  - b. Reset Network
  - c. Yes
  - d. Press RETURN button



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